

CASE MANAGEMENT FOR SA PROFESSIONAL-SERVICES FIRMS

Get one system *built for how* your firm works.

Replace email, Excel, Dropbox, Word and WhatsApp with a single case management system — *designed around your firm's exact workflow* and live in seven days.

<p>LIVE NOW Insurance Investigations</p>	<p>LAUNCHING Audit Firms</p>	<p>COMING Compliance Practices</p>	<p>YEAR 2 Legal Firms</p>
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7 days

FROM SIGNING TO LIVE

From R 1 500/mo

ALL-INCLUSIVE MONTHLY PLAN


30 days

FREE-CHANGE PILOT GUARANTEE

SA-built

POPIA-COMPLIANT · ZAR PRICING

BOOK A 30-MIN CALL WITH WESSIE
082 880 9577 · wessie@iverificationacademy.co.za



Five tools that don't talk.

One case that falls through the gap.

Insurance investigators, audit firms, and compliance practices all share the same broken workflow: Outlook for allocation, Excel for tracking, Dropbox for evidence, WhatsApp for field notes, Word for the final report. It works — until a handover happens, a regulator asks questions, or a claim disputes the settlement.

The handover problem

The investigator who knew the case moves on. The next person stitches together six months of WhatsApp threads to find context.

The audit problem

"Who changed this status, when, and why?" cannot be answered when records live across five disconnected tools.

The report problem

Every client wants their own format. Staff retype the same information into Word for every case — 30 minutes of effort, gone.

WHY NOW

The tailwinds are real. *SA specialist firms are busier than ever.*

ASISA reported **16 520 detected insurance fraud cases in 2024 — a 26% increase on 2023**. R1.4 billion prevented. Investigation and verification firms are busier every quarter, and their need for reliable workflow tooling grows with every new case.

Audit firms face mounting ISQM 1 obligations, ISA 315 risk documentation requirements, and increasing scrutiny from the IRBA — all requiring structured engagement workflow that no general-purpose tool provides.

WHY CASEPATH, WHY NOW

- ✓ No SA-built case management system exists for these verticals
- ✓ All 25 competitors on Capterra are US or Australian — wrong workflow, wrong pricing, wrong jurisdiction
- ✓ POPIA enforcement is tightening — firms need provable data trails
- ✓ Post-COVID hybrid teams broke the "paper in the cabinet" model permanently

One system. Four professional-services verticals.

Same core — custom-shaped per firm, deployed in seven days.

LIVE NOW

Primary vertical

Live at

scivs.casepath.co.za

01 — Insurance Investigations & Assessments

Fraud claims, loss verification, cause-of-loss reports. Built around how SA investigators actually work — insurer-specific report templates, field voice notes, outcome-aware statuses (Settlement, Recovery, Voidance, Rejection), court-ready audit trail.

PER-INSURER PDF TEMPLATES

VOICE NOTES VIA DROPBOX

INSURER SELF-SERVICE PORTAL

MULTI-COMPANY (SCIVS + DVS LIVE)

LAUNCHING NOW

High priority

02 — Audit Firms (1–20 partners)

Engagement workflow that sits *around* CaseWare — never replaces it. **CaseWare files the audit. Casepath runs the firm.** PBC tracker, partner review queue, materiality calculator, ISA-315 risk register, ISQM 1 monitoring log, conflict-check workflow, reportable-irregularity flag.

PBC TRACKER (FIRST-CLASS OBJECT)

ISA-315 SIGNIFICANT-RISK TAGGING

ISQM 1 MONITORING LOG

ENGAGEMENT ARCHIVE / FREEZE

casepath.co.za/audit/ — Audit firms landing page

COMING NEXT

03 — Compliance Practices

POPIA / FICA / B-BBEE review workflow. Matter intake, evidence collection, gap analysis, and structured sign-off trail for compliance officers.

04 — Legal Firms (small-firm matter management)

Case intake, matter tracking, client portal, document generation, and billing workflow for small SA legal practices — without the six-figure practice-management price tag.

From signing to *live in seven days.*

- 1 Day 1 — Discovery call (30 min)**
 We map your workflow: case types, statuses, clients, report formats, approval gates.
- 2 Day 2 — Design proposal**
 Wireframes + brand mock-up. Your logo, your subdomain, your colours.
- 3 Days 3-5 — Custom build + data migration**
 Subdomain, workflows, templates, up to 200 active cases imported from Excel.
- 4 Day 6 — Team onboarding**
 Remote or on-site training. First case logged in the new system.
- + Day 8+ — 30-day free-change pilot**
 Free adjustments until you're happy. No questions asked.

LIVE SINCE MAY 2026

CUSTOMER

SCIVS · South Cape Insurance Verification Services

INSURERS SERVED

Santam · Bryte · OUTsurance · Discovery · AIG

scivs.casepath.co.za

We're a small firm and the international tools were out of reach. This is the first thing built specifically for how SA investigators actually work. The audit trail alone changed how we report back to insurers.

— Reference customer · SA insurance investigation firm · live since May 2026 *(paraphrased early-customer quote)*

Court-ready audit trail

Every action logged with date, time, actor. Export to PDF for litigation.

Custom subdomain

yourfirm.casepath.co.za — your branding, your identity.

SA-hosted · POPIA-ready

Data stays in South Africa. Daily encrypted backups. ZAR pricing.

No long contracts

Cancel any time after the 30-day pilot. No lock-in. No surprises.

PRICING

One-off setup, *flat monthly.*

No long contracts. Cancel any time after the 30-day pilot. VAT excluded.

TIER	SETUP (ONCE)	MONTHLY
Solo 1-5 staff	R 3 500	R 1 500
Growth 6-20 staff	R 9 500	R 3 500
Premium 21-50 staff	R 19 500	R 7 500
Enterprise 50+ staff	From R 35 000	From R 15 000

All tiers include SA hosting, daily encrypted backups, POPIA compliance, voice notes via Dropbox, WhatsApp share, and 30-day free-change pilot.

WHO WE ARE

Built by people who get it.

SA SIDE · SALES & CUSTOMER SUCCESS

Wessie van der Westhuizen

- ✓ Former SAPS Lieutenant Colonel · 15+ years
- ✓ 19 years at Mutual & Federal — Specialist Investigation Unit
- ✓ Co-founded SCIVS in 2014 (still operating)
- ✓ 20-year network across SA insurers and investigation firms

ENGINEERING & PRODUCT

Ruan van der Westhuizen

- ✓ Built and deployed Caspath from idea to live customer in two weeks
- ✓ Built MyGradebook — SaaS for international schools
- ✓ Owns codebase, brand, and IP

We're early — and honest about it. Caspath is live at one SA investigation firm (SCIVS) since May 2026 and actively onboarding its second customer. We're not a decade-old enterprise platform. We're *built by people who live in this market*, moving fast, and built for firms that can see value without a three-year wait.

Casepath

Custom case management for SA professional-services firms

See it live. *Decide on the call.*

Book a 30-minute discovery call. We show you the live production system handling real cases. You tell us about your workflow. No slides. No obligation.

[Book via casepath.co.za/discover](https://casepath.co.za/discover)

YOUR POINT OF CONTACT

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Co-founder · Casepath

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🌐 casepath.co.za



Scan to fill in
discovery questionnaire
before your call